# **TECHNICAL CONDITIONS ZOOM**

## Supported Browsers

- Windows: IE7+, Firefox, Chrome, Safari5+
- Mac: Safari5+, Firefox, Chrome
- Linux: Firefox, Chrome

## **Internet connection**

An internet connection – broadband wired or wireless (3G or 4G/LTE). Minimum bandwidth is 600kbps (up/down) and recommended is 1.5 Mbps (up/down). Check your Internet bandwidth using <u>Speedtest</u>.

## Headset and webcam

A USB headset with microphone and earphones is recommended. A webcam - one which is built-in to your computer or one that connects to your computer via USB.

## **Video Tutorials**

Here you can find video tutorials.

## **Technical support**

We will provide LIVE support during the Annual Conference. When you are logged in, click on "contact".

#### FAQ

Here you can find more information on technical conditions and trouble shooting.