

# General Terms and Conditions

## Event

**Annual Conference of the Verein fuer Socialpolitik**  
**September 22 – 25, 2019**

## Organiser

Verein fuer Socialpolitik („organiser“)  
Mohrenstr. 59, 10117 Berlin

## Ticketing and Payment Service

Lombego Systems GmbH („Ticketing Partner“)

Kaufstraße 2-4  
99423 Weimar  
Germany

## 1. General

These Terms and Conditions ("Terms") apply to participation and related ticket sales for the above event, as outlined above Organizer. Deviating terms and conditions of the participant are not valid.

The organizer reserves the right to change and supplement these regulations. Possible changes and additions are valid after publication on this website.

The offer is exclusively for persons of legal age.

## 2. Registration and Conclusion of Contract

2.1. Registration for participation in the event is only possible via the conference management & ticketing platform Converia of the ticket partner, Lombego Systems GmbH.

2.2. The organizer makes an offer for the conclusion of a purchase contract with the information provided on the website. The participant accepts his offer for the conclusion of a sales contract by completing the order process and clicking on the button "sign up" in the last order form. The effective acceptance of the offer by the participant requires that the participant in the order form filled out all required fields (each marked by "\*") and has accepted these terms and conditions.

2.3. The contract for participation in the event will only come into effect after the ticketing partner has confirmed the registration in writing to the participants via e-mail. Changes and / or additions to the contract must be made in writing. This also applies to the repeal of the written form clause.

2.4. The number of participants may be limited or exclusively "by invitation". Registrations will be considered according to the order of receipt of payment. If participation due to overcrowding is not possible, you will receive a notification without delay.

## 3. Registration fee

3.1. The price stated in the participation certificate is the final price and binding on the participant.

3.2. All prices include the due sales tax if necessary. Additional delivery and / or shipping costs are excluded, unless they are shown separately.

3.3. If special prices for discounts (students, members) are granted, this is also shown separately. If no discounts are shown, they cannot be granted. The reduction is to be granted upon presentation of proper proof (student card, identity card with proof of age). The proof must be provided before the start of the event. If the proof cannot be provided, the difference between the full price and the reduced price must be paid by the participant at the beginning of the event in order to be eligible for entry.

## 4. Payment

4.1. Payment is made by the means indicated on the website. Insofar as this results in additional fees, these are shown separately. All prices and fees are due immediately upon conclusion of the contract and at the latest on the day of the event.

4.2. If the participant does not pay within 14 days after receipt of the invoice, the organizer can withdraw from the contract. If the organizer withdraws from the contract, the participant thereby loses his right to participate in the event. The participant bears the fees resulting from the transfer.

4.3. When paying by credit card (MasterCard, Visa) the participant will be asked to enter the credit card details during the payment process. The associated credit card account will be debited in the future in the amount of the ticket amount including possible shipping costs. Please note that on your Credit card statement the following purpose appears:

converia.de/ticketing Weimar DE

4.4. Should a payment be debited (for example, due to a lack of coverage of the account specified in the order), the participant shall reimburse any damage or expense arising from the chargeback. These include, in particular, bank charges and a processing fee of € 10.00 per chargeback for processing by the organizer. An unjustified chargeback (chargeback) of the credit card will result in a processing fee of 50,00 Euro. In case of chargeback, the organizer is entitled to withdraw from the contract immediately. The participant thus loses his right to participate in the booked event. Further claims of the organizer against the participants will not touched.

## 5. Right of Withdrawal

5.1. Cancellation

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Withdrawal:

If the participant is a consumer within the meaning of § 13 BGB, he can revoke his contractual declaration within 14 days without giving reasons in writing (eg letter, e-mail). For this purpose, it is possible to send an e-mail stating the ticket ID. The participants use the following contact data:

Converia Event Ticketing  
Lombego Systems GmbH  
Kaufstr. 2-4  
99423 Weimar  
[info@converia.de](mailto:info@converia.de)

The period begins after receipt of this instruction in text form, but not before the conclusion of the contract and also not before fulfillment of the information obligations of the organizer in accordance with Art. 246 § 2 i. V. m. § 1 Abs. 1 and 2 EGBGB as well as the obligations acc. § 312g para. 1 sentence 1 BGB i.V.m. Art. 246 § 3 EGBGB. To maintain the cancellation period, the timely dispatch of the revocation is sufficient.

Returns:

In the case of an effective revocation, the mutually received benefits and any benefits (e.g. interest) surrendered. If the participant cannot or partially or only in a deteriorated condition grant or surrender the received service as well as use (eg advantages of use), he has to pay compensation to the organizer. Obligations to refund payments must be fulfilled within 30 days. The period begins for the participant with the sending of the revocation and for the organizer with their receipt.

End of revocation

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5.2. The right of revocation expires prematurely if the organizer begins with the provision of services before the end of the revocation period with the express consent of the participants or if the participants themselves arrange the provision of the service.

## 6. Changes, withdrawal / cancellation

6.1. For subsequent name changes and rebookings 20.00 Euro will be charged as processing fee by the organizer.

6.2. If the participant does not wish to attend the event, he must declare his withdrawal from the contract in writing or by e-mail to the organizer.

- a) In the event of cancellation / cancellation by 14 July 2019, the participation fee will be refunded, subject to a processing fee of 20.00 Euro.
- b) In the event of withdrawal / cancellation from 15 July 2019, the participation fee will be refunded, subject to a 50% processing fee.
- c) In the event of withdrawal / cancellation from 1 September 2019, no refund will be made.

6.3. If the registered participant cannot attend the event due to health reasons or accident, the participant has the option of nominating a substitute for participation. The processing fee for the transfer is 20,00 Euro.

6.4. A further cancellation right of the participant is granted only for good cause. In this case, no refund will be made.

6.5. The contracting party reserves the right to prove a lesser effort.

## 7. Services

7.1. The scope of the contractual service in the context of the respective event results from the respective information documents, any existing registration forms and the participation confirmation of the organizer.

7.2. If services are not provided in accordance with the contract, the participant is entitled to redress. Defects must be reported immediately. Claims for reimbursement of the participation fee due to obvious non-contractual performance are to be asserted within 14 days after the conclusion of the event.

7.3. The organizer reserves the right to make changes to the content of the event program at short notice, insofar as this is necessary and the subject matter of the event is not restricted thereby, and in exceptional cases to appoint a substitute speaker. The participant will be informed about the respective changes in good time.

7.4 Arrival, accommodation and meals are not included in the event offer, unless services of this kind are expressly listed in the event description. If a contractual partner does not make full or partial use of the services offered, no claim for reimbursement of the participation fee arises.

7.5. A claim for development of participant-specific problem solutions does not exist.

## **8. Cancellation of the event/change of dates**

8.1. If the number of participants is too low and for other urgent reasons, the organizer may postpone the event, cancel it or combine it with other events. This also applies to frame and evening programs.

8.2. In the event of cancellation of an event, the organizer will refund the payment made. In particular, the organizer can cancel the appointment up to 10 days before the start of the event if the minimum number of participants stated in the event description is not reached. Shipping costs and other additional fees are only refunded if the cancellation of the event is based on intent or gross negligence of the organizer.

8.3. In the case of the appointment transfer, the participant is entitled to withdraw from the contract. The organizer undertakes to inform the contractual partners without undue delay about any of the addresses mentioned in the bookings (by post, e-mail, telephone, etc.). The transmission of such information is considered sufficient. Possible futile travel expenses, hotel bookings, etc. will only be reimbursed by the organizer, if the non-information of the participant about the cancellation of the event is due to gross negligence or intent.

8.4. In case of cancellation the participation fee will be refunded in full within 14 days. The same applies if the participant withdraws due to the reasons stated above.

## **9. Copyright and other rights**

9.1. The lectures and issued event documents are protected by copyright and may only be used for personal use. Rights of use are only transferred by express written permission to use. Reproduction, distribution, processing or public reproduction of any kind is strictly prohibited and requires the written permission of the organizer.

9.2. Sound and video recordings and descriptions of the event, the event results in whole or in part are not permitted.

## **10. Artwork / Photographs**

10.1. The participants of the event agree irrevocably and gratuitously for all present and future media that the organizer is entitled to create, duplicate, send or send picture and / or sound recordings of his person that go beyond the reproduction of an event of current events as well as in audiovisual media.

## **11. Liability**

11.1. The liability of the organizer for contractual, contractual, statutory, tortuous or other legal reasons is excluded. The organizer and his vicarious agents are also not liable for disruptions of any kind, which are caused by circumstances beyond their control.

11.2. The organizer is only liable for damages if this or one of its vicarious agents has violated a material contractual obligation (cardinal obligation) in a manner endangering the purpose of the contract or if the damage is due to gross negligence or intent of the organizer or its vicarious agents. If the culpable violation of a main contract obligation is not caused by gross negligence or intent, the liability of the organizer shall be limited to the foreseeable damage, at most to the amount of the damage Amount of the participant's price limited; Furthermore, liability for consequential and indirect damages is excluded.

11.3. Liability for damages incurred during the arrival and departure of the venues as well as for losses and accidents is excluded.

## 12. Privacy

12.1. The participant can in principle visit the event website without leaving any personal data. Personal data is only collected if the participant uses it (e.g. when using website services such as purchasing tickets or registering for the event, sending a message via the website or registering as a user of the website). In addition, no personal data is collected.

12.2. The data of participants collected for an event (for example, when purchasing tickets or registering for an event) will be stored, modified and transmitted by the organizer solely for the purpose of fulfilling its own business purposes. This is necessary to carry out the contract (for example, to check the intake at the event).

12.3. By agreeing to these terms and conditions, the participant declares: I agree that my personal subscriber data is stored by the organizer in machine-readable form and collected, used, processed and publicly accessible on the participant list of the event within the scope of the purpose of the event can be. I can hide this directly on the participant list after the participant registration or revoke it by e-mail to the organizer at any time.

## 13. Supplementary provisions

13.1. The organizer points out that in addition to the own general terms and conditions, the general terms and conditions for the use of the Conference Management & Ticketing Platform Converia by participants of Lombego Systems GmbH are supplementary and therefore part of previous regulations. These are provided under the following link: <http://express.converia.de/agb>

## 14. Final provisions

14.1. The law of the Federal Republic of Germany applies with the exception of the UN Sales Convention (CISG) and other legal provisions which are German law due to or in the execution of interstate agreements, or of supranational law, unless they are of a mandatory nature. This also applies to claims arising from pre-contractual and post-contractual obligations as well as statutory claims that compete with contractual, pre- and post-contractual claims.

14.2. Should individual provisions of this contract be ineffective or lose their effectiveness due to a later occurring circumstance, the validity of the contract remains unaffected. In place of the ineffective provisions of the contract, a provision comes closest to what the contracting parties would have wanted, provided that they had considered the point in question. The same applies to gaps in this contract.

14.3. Place of fulfillment is the seat of the organizer.

14.4. Jurisdiction is, as far as legally permissible, the seat of the organizer.

As of: February 2019